



Motorola Moto G 1st Generation Headphone Jack Replacement

This guide will aid you in replacing the headphone jack.

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INTRODUCTION

With this guide, you will be able to replace the headphone jack in a few simple steps.



TOOLS:

- [iFixit Opening Tool](#) (1)
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Step 1 — Removing the Cover



- You can remove the outer cover on the back of the phone by using a plastic opening tool. After removal the inner back cover will be exposed as shown.
- This part is moderately difficult, especially if you've never taken the outer back cover off before this point.
- It may take you several tries, but please be patient. The cover is surprisingly flexible, but not enough to withstand a lot of pressure.

Step 2



- Shut down the phone.
- Push SIM card until it pops out.
- Remove SIM card.
- ❗ In some version of this phone, a microSD memory card can be installed. If so, you must also remove these cards.
- Be careful as to not damage the microSD memory card. Unlike the SIM card, pushing this in may not spring release, as there may not be an eject mechanism.
- If there is no spring release eject mechanism, hopefully your microSD card has a ridge/raised edge that you can push on with your fingernail or plastic/rubber tool to push the card out. This may be difficult - be patient and do not use excessive force/sharp tools that could cause permanent damage and permanent loss of data.

Step 3 — Removing the Back Plate



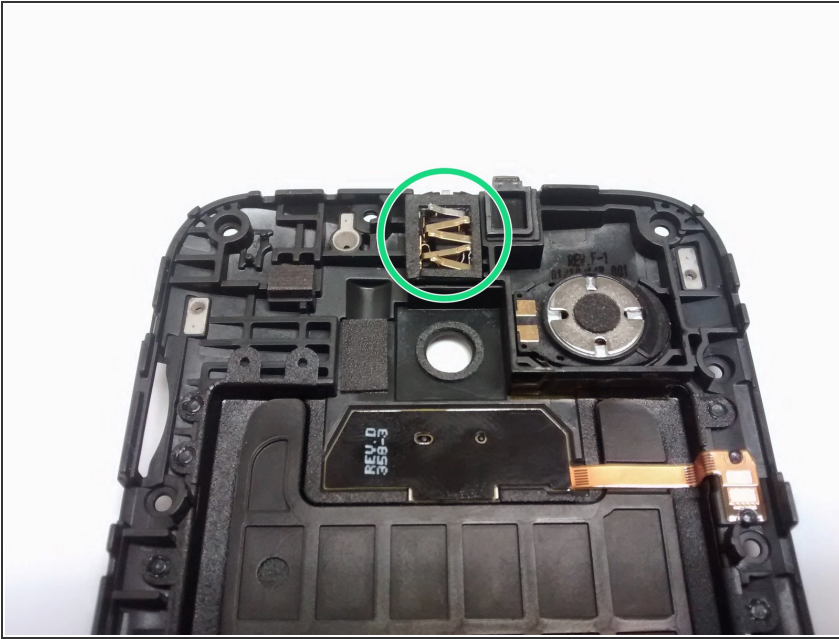
- Using a T5 Torx screwdriver head, take out the 14 screws (3.5 mm diameter and 5 mm long) that hold the back plate in place.
- Make sure to keep all of the screws together, as they are very easily lost.
- The magnetic project mat or a container is a great way to keep all the little metal screws as well as other small metal pieces from being lost.

Step 4 — The Inside of your Phone



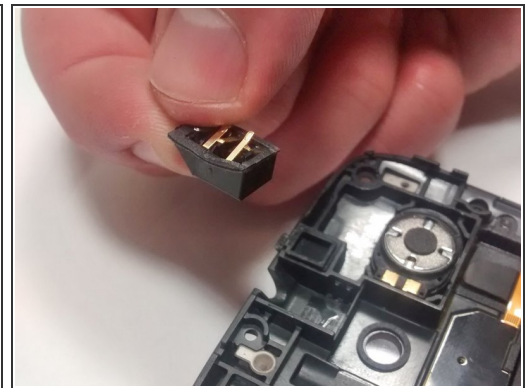
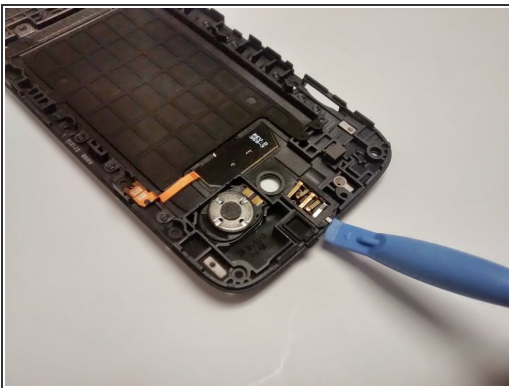
- Use the plastic opening tool to take out the inner back cover after all the screws have been removed.
- This will expose the motherboard and the attached battery.
- Take note that once the inner back cover is removed the volume and power buttons on the side can easily fall out or be removed.

Step 5 — Locating the headphone jack



- The headphone jack is located on the inside of the inner back case. It is directly in the middle and has approximately 5 gold strips that stick out. Located in green highlighted circle.
- Be careful not to touch the gold strips. They are delicate and easily broken and ruined.

Step 6 — Taking the Headphone Jack Out



- You can use a plastic opening tool, spudger, or your fingers to remove the headphone jack. A plastic opening tool is shown in the picture so that you are able to see the process.
- On the top of the headphone jack (where the plastic opening tool is) there is a hole. This is where you will put your tool for taking the piece out.
- Gently pry the jack loose. It should pop out with little to no trouble.

Step 7 — End Result



- This will be your end result.
- To replace, take the new headphone jack and line it up with hole. Gently press until it is all the way in and does not wiggle when jostled.

To reassemble your device, follow these instructions in reverse order.