

MacBook Pro 13" Four Thunderbolt Ports 2020 Headphone Jack Replacement

Follow this guide to replace a broken or jammed...

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INTRODUCTION

Follow this guide to replace a broken or jammed headphone jack on your MacBook Pro 2020.

Some photos in this guide are from a different model and may contain slight visual discrepancies, but they won't affect the guide procedure.

TOOLS:

- [Suction Handle](#) (1)
- [iFixit Opening Picks \(Set of 6\)](#) (1)
- [P5 Pentalobe Screwdriver Retina MacBook Pro and Air](#) (1)
- [T3 Torx Screwdriver](#) (1)
- [Spudger](#) (1)
- [T5 Torx Screwdriver](#) (1)
- [Tweezers](#) (1)

PARTS:

- [MacBook Pro 13" Retina \(A2251, 2020\)](#)
- [Headphone Jack Bracket](#) (1)

Step 1 — Remove the pentalobe screws



-  Before starting this procedure, you should disable your Mac's **Auto Boot** feature. Auto Boot powers on your Mac when you open the lid, and may be accidentally triggered during disassembly. [Use this guide](#) to disable Auto Boot.

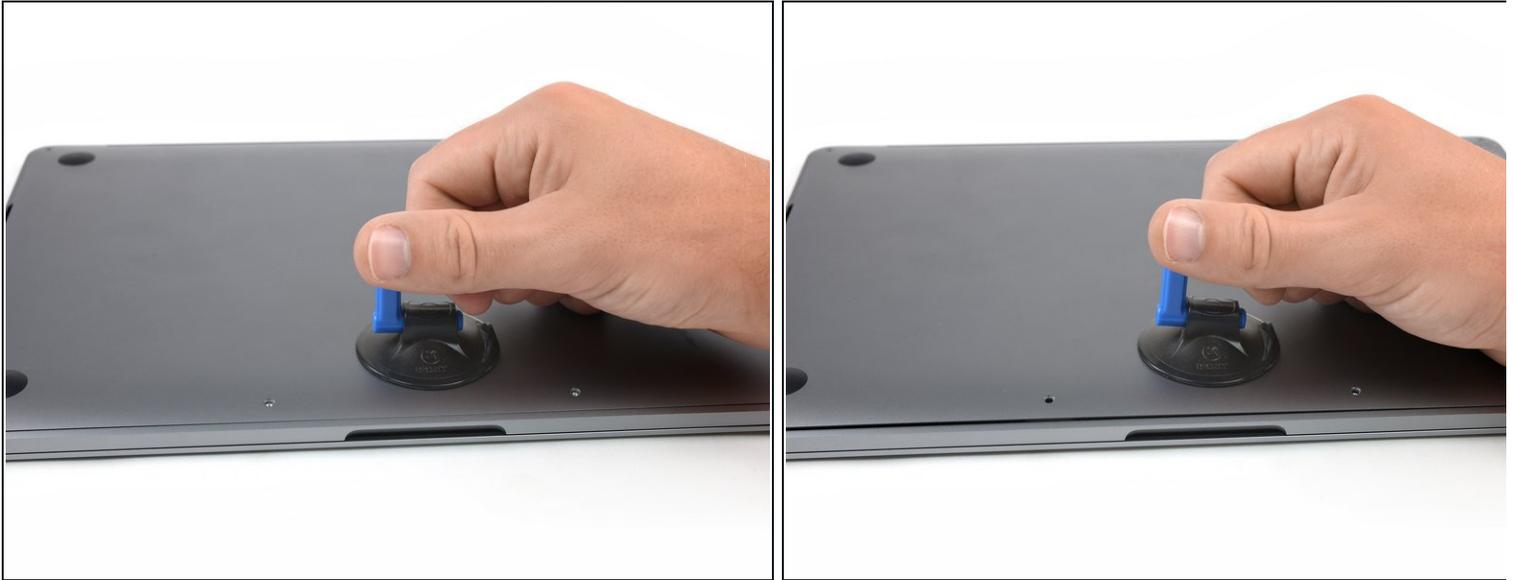
- If your MacBook is running Big Sur v11.1 or later, disabling Auto Boot may not work. You can proceed normally, but make sure to disconnect the battery as soon as you're inside.

 Completely power off and unplug your MacBook before you start. Close the display and flip the entire laptop upside-down.

- Use a P5 Pentalobe driver to remove the six screws securing the lower case:
 - Two 6.7 mm screws
 - Four 3.4 mm screws

 Throughout this repair, [keep track of each screw](#) and make sure it goes back exactly where it came from to avoid damaging your device.

Step 2 — Open a gap using a suction cup



- Apply a suction handle to the lower case near the front-center area of the MacBook Pro.
- Lift the suction handle to create a slight gap between the lower case and the chassis.

Step 3 — Separate the clips



- Insert one corner of an opening pick into the space between the lower case and the chassis.
- Slide the opening pick around the nearest corner and halfway up the side of the case.
- ⓘ This releases the first of the hidden clips securing the lower case to the chassis. You should feel and hear the clip pop free.

Step 4



- Repeat the previous step on the opposite side, sliding your opening pick under the lower case and up the side to pop the second clip free.

Step 5



- Insert your opening pick once again under the front edge of the lower case, near one of the two centermost screw holes.
- Give the pick a firm twist to pop free the third clip securing the lower case to the chassis.
- Repeat this procedure near the other of the two centermost screw holes, popping the fourth clip free.

Step 6

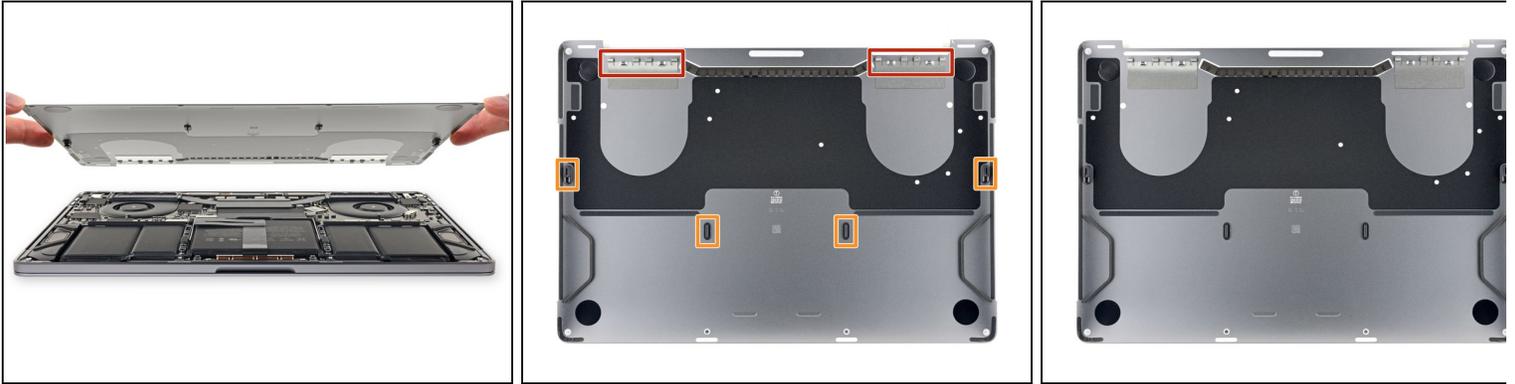


- Pull the lower case firmly towards the front of the MacBook (away from the hinge area) to separate the last of the clips securing the lower case.
 - Pull first at one corner, then the other.

 Pull to the side—not up.

 This can require a lot of force.

Step 7 — Remove the lower case

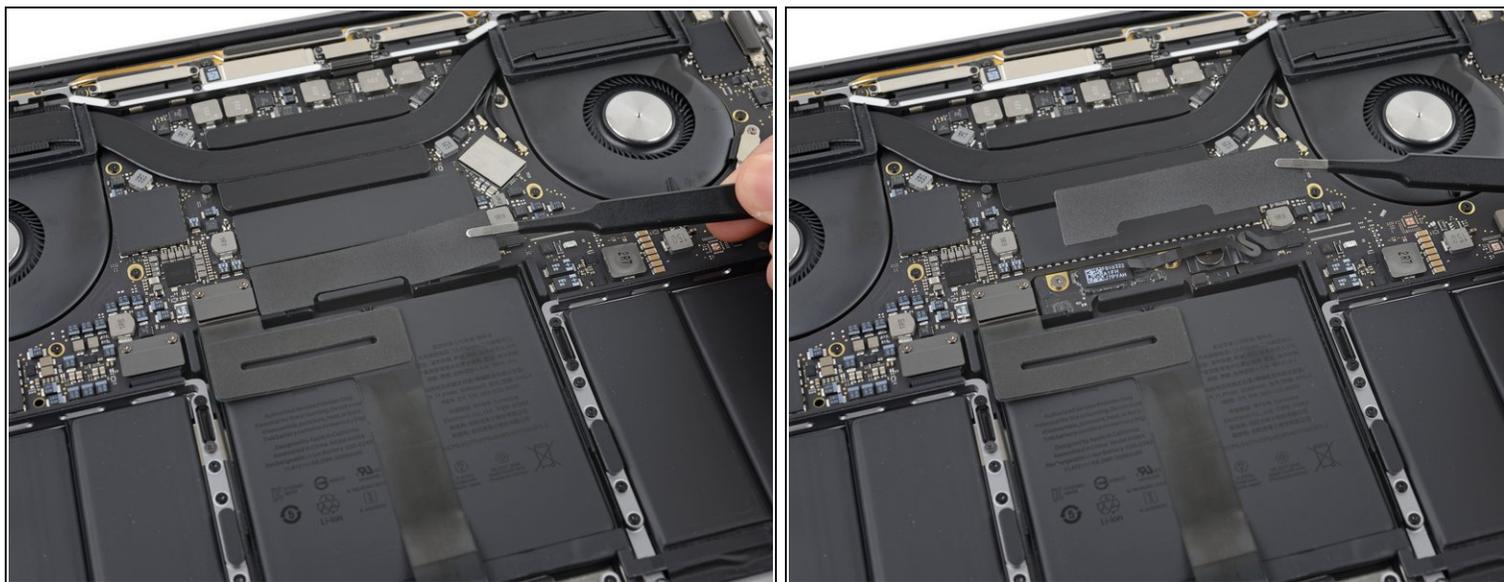


- Remove the lower case.

 To reinstall the lower case:

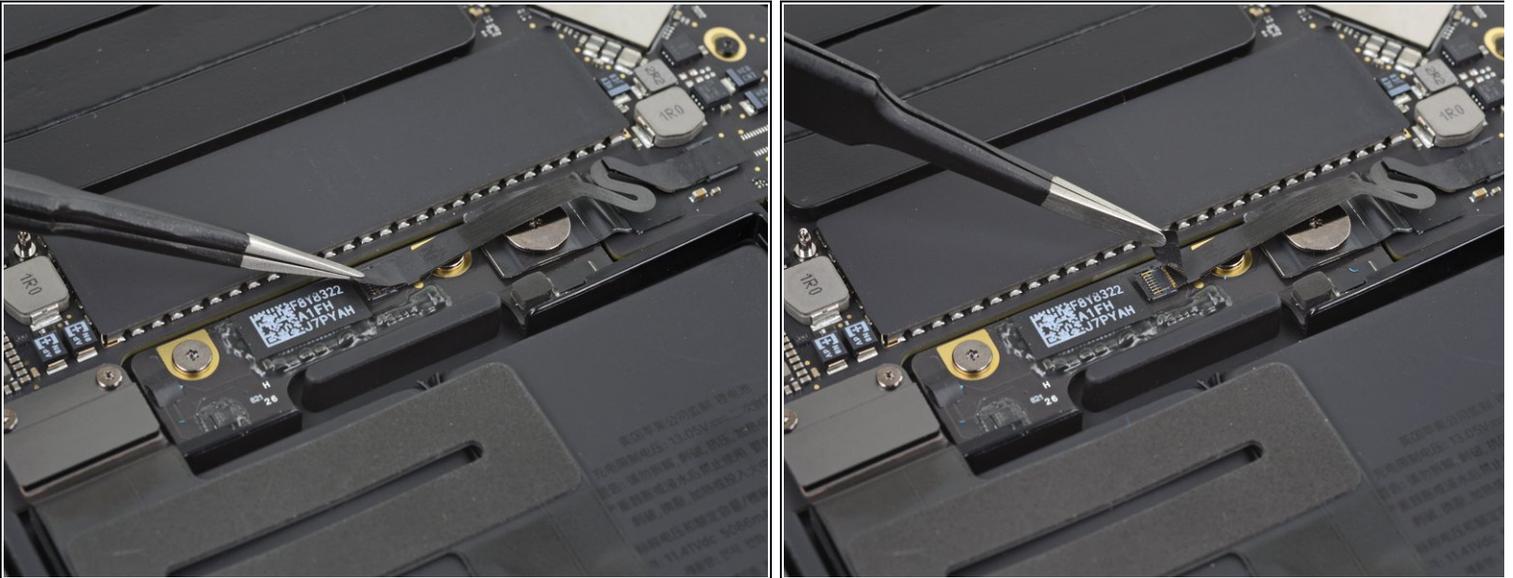
- [Set it in place](#) and align the sliding clips near the display hinge. Press down and slide the cover toward the hinge. It should stop sliding as the clips engage.
- When the sliding clips are fully engaged and the lower case looks correctly aligned, press down firmly on the lower case to engage the four hidden clips underneath. You should feel and hear them snap into place.

Step 8 — Uncover the battery connector



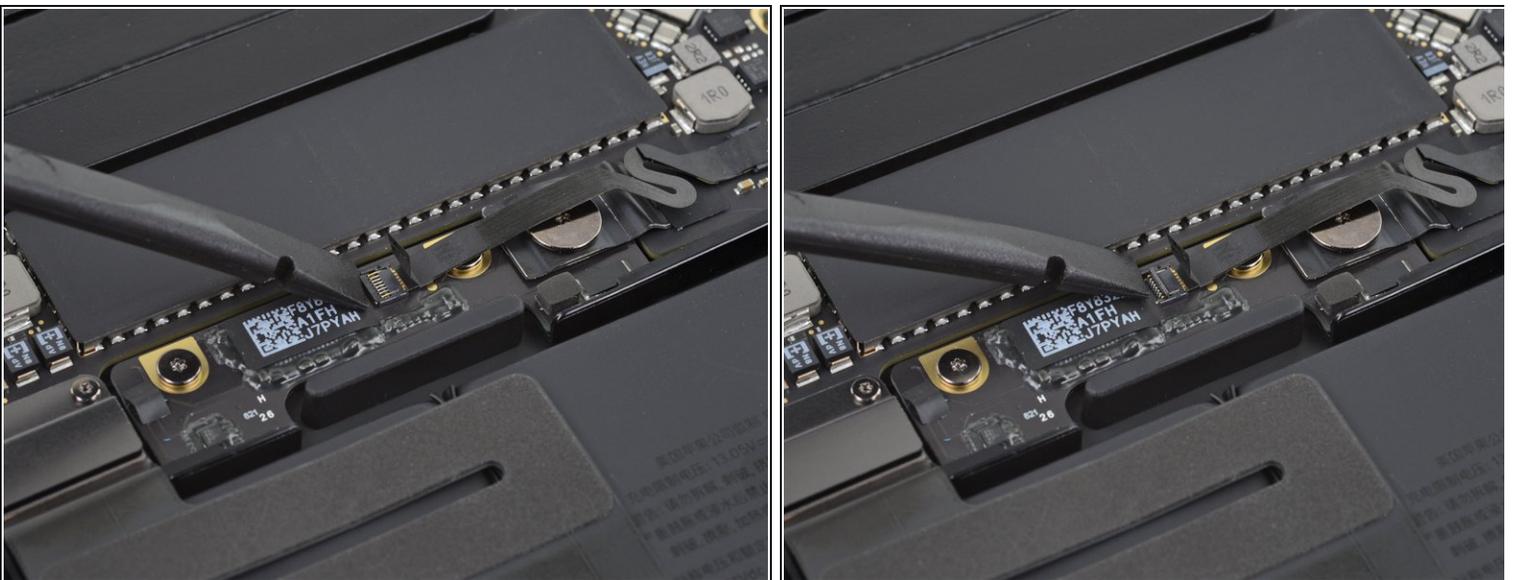
- Carefully peel up the large piece of tape covering the battery connector, on the edge of the logic board nearest the battery.
- Remove the tape.

Step 9



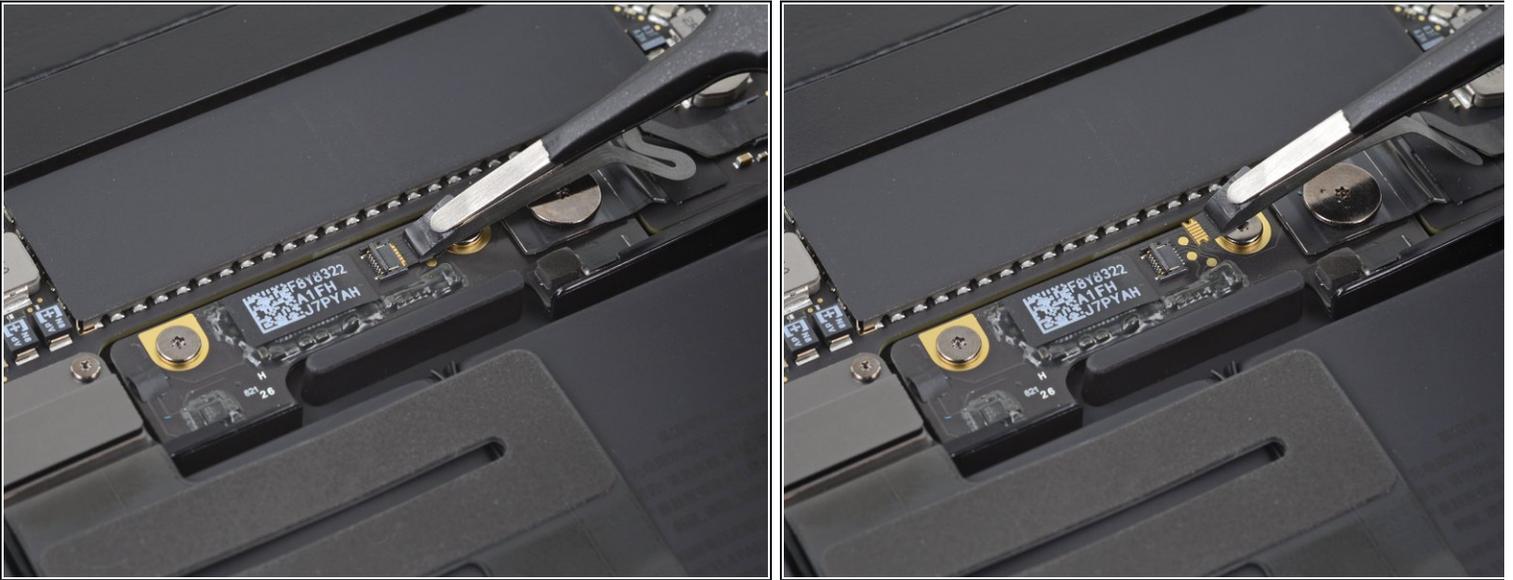
- Gently peel back the small piece of tape covering the battery board data cable connector.
 - ⓘ The tape is integrated into the ribbon cable and will not detach completely. Simply peel it back enough to access the connector.

Step 10



- Use the tip of a spudger to flip up the small black locking tab securing the cable in its connector.

Step 11



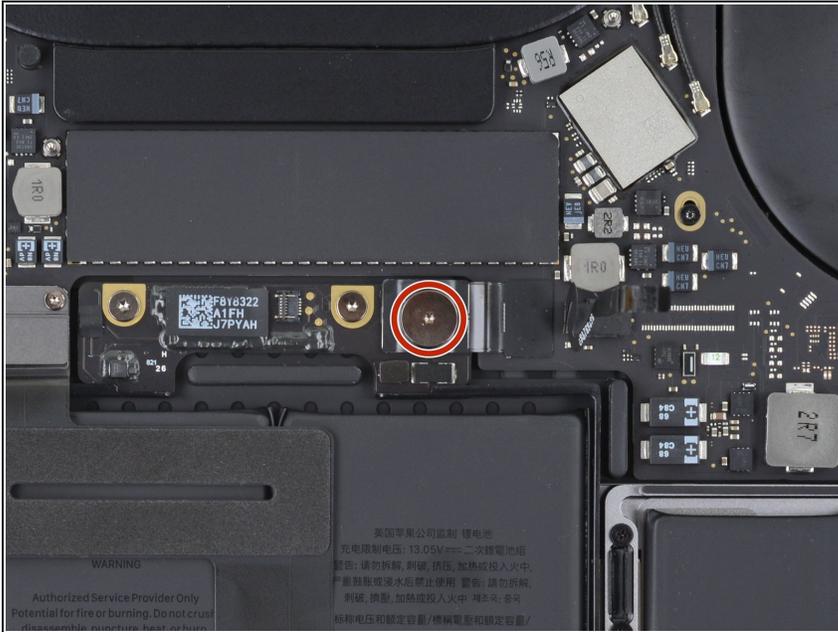
- Disconnect the battery board data cable by sliding it out from its socket.
- Slide parallel to the logic board, in the direction of the cable.

Step 12



- Fold the battery board data cable to the side and out of the way.

Step 13



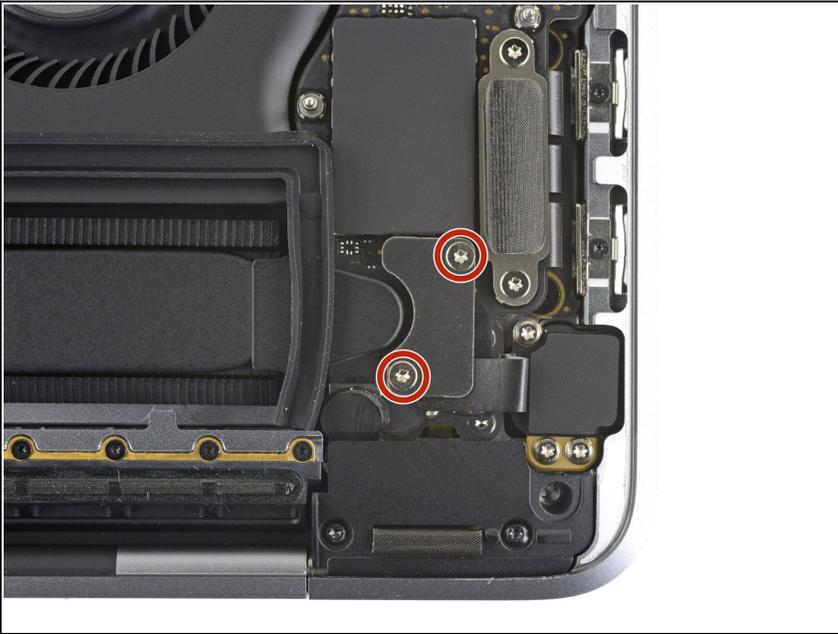
- Use a T5 Torx driver to remove the 3.7 mm pancake screw securing the battery power connector.

Step 14 — Disconnect the battery



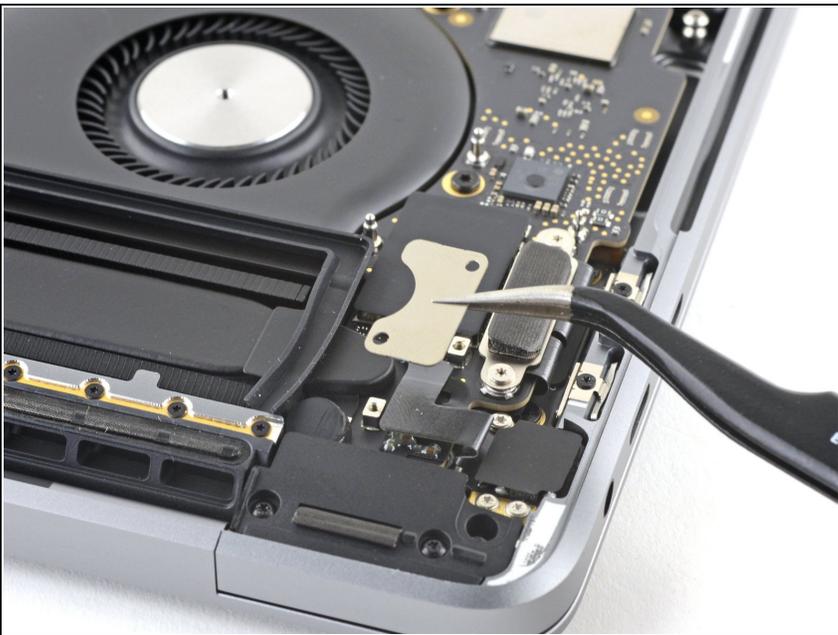
- Use a spudger to gently lift the battery power connector, disconnecting the battery.
- Lift the connector high enough so that it stays separated from its socket. If it accidentally makes contact during the course of your repair, it could damage your MacBook Pro.

Step 15 — Remove the connector cover



- Use a T3 Torx driver to remove the two 1.8 mm screws securing the headphone jack connector cover.

Step 16



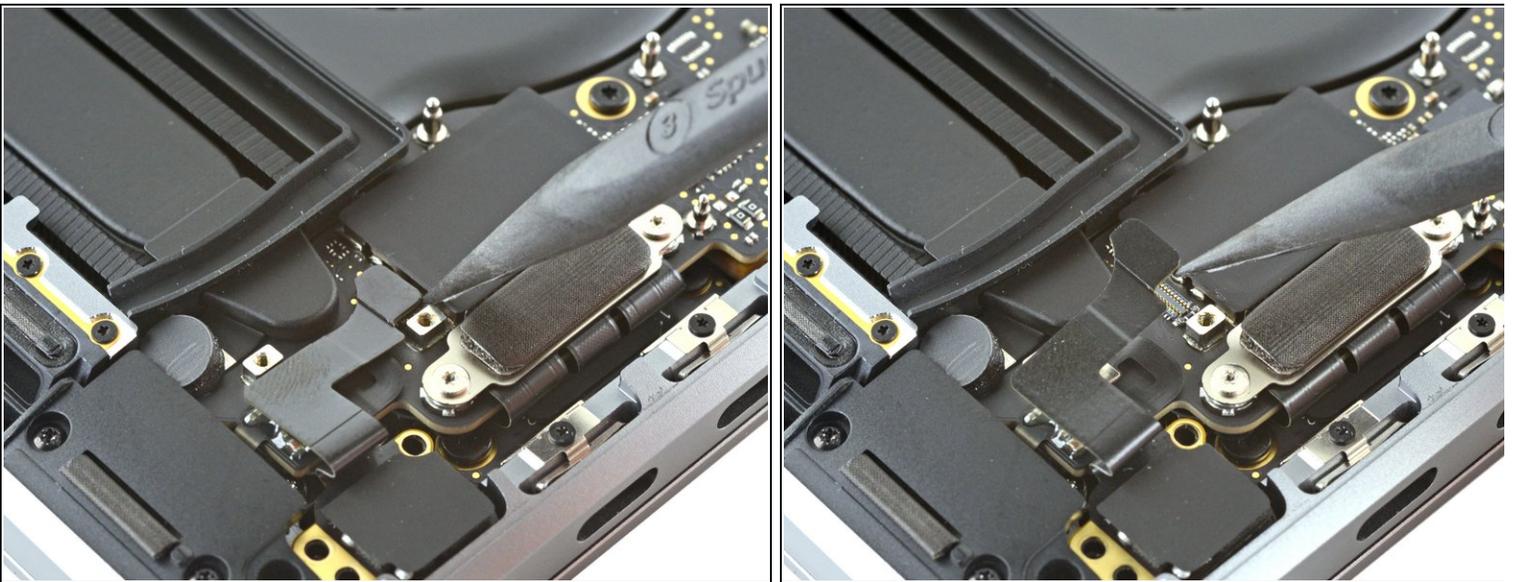
- Use a pair of tweezers to remove the headphone jack connector cover.

Step 17 — Unfasten the headphone jack



- Use a T3 Torx driver to remove the three 4.4 mm screws securing the headphone jack to the case.

Step 18 — Disconnect the headphone jack



- Use the pointed end of a spudger to pry the headphone jack connector straight up to disconnect it from the logic board.

Step 19 — Remove the headphone jack



- Remove the headphone jack.

Compare your new replacement part to the original part—you may need to transfer remaining components or remove adhesive backings from the new part before installing.

To reassemble your device, follow the above steps in reverse order.

Take your e-waste to an [R2 or e-Stewards certified recycler](#).

Repair didn't go as planned? Try some basic [troubleshooting](#) or search our [Answers community](#) for help.