Hard Reset

Perform a hard reset on the HTC Fortress.

Written By: Lucas David

This document was generated on 2020-11-23 07:02:24 AM (MST).

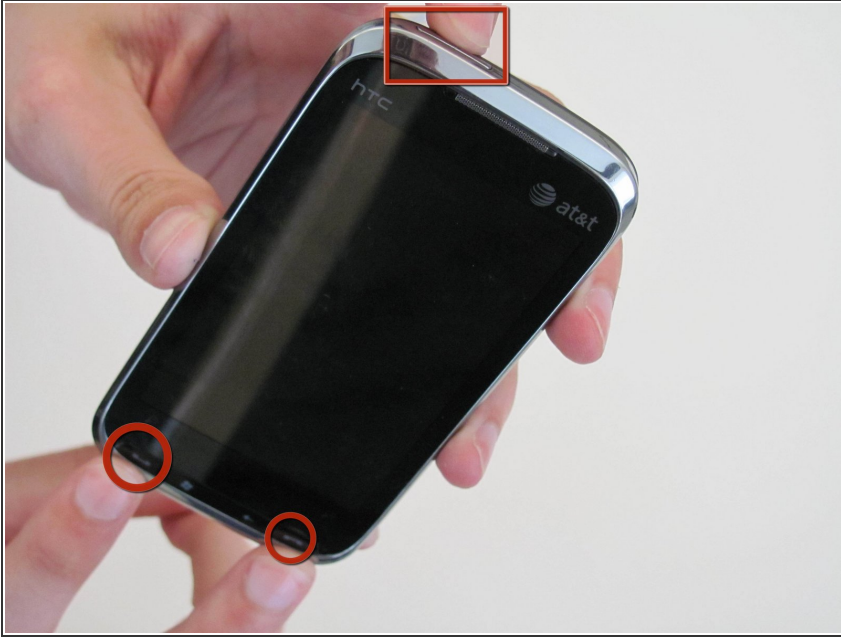© iFixit — CC BY-NC-SA   www.iFixit.com   Page 1 of 5

INTRODUCTION

When you can't solve a software problem using other troubleshooting techniques, you might consider a hard reset. A hard reset is generally used as a last resort, since it will remove all of your data and settings, and return the device to its original condition.
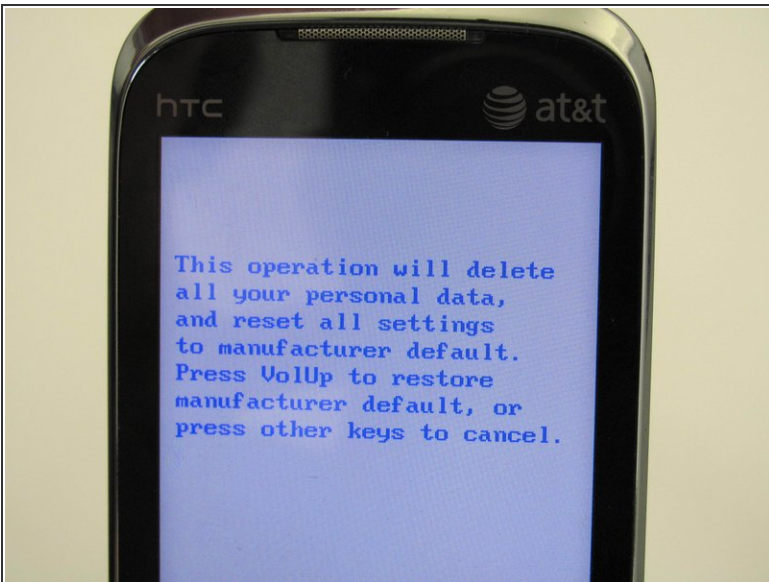
In this guide, you'll learn how to perform a hard reset on you HTC Fortress. No tools are required, just a series of specific user inputs.

Step 1 — Hard Reset

- With the phone powered off, press and hold the Talk/Send, End, and Power buttons (the 3 circled here) for about 3 seconds.
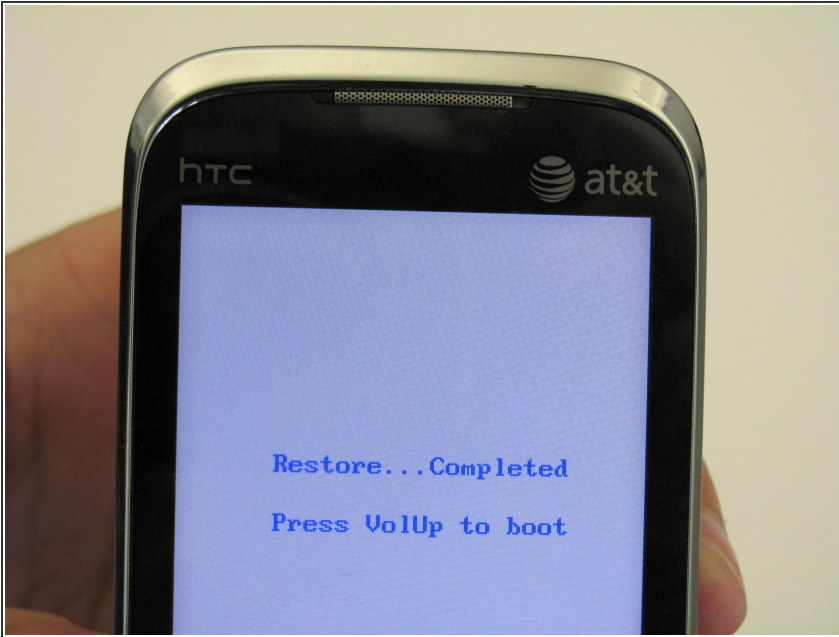
Step 2

- When the screen powers on, you will see an instructional message.
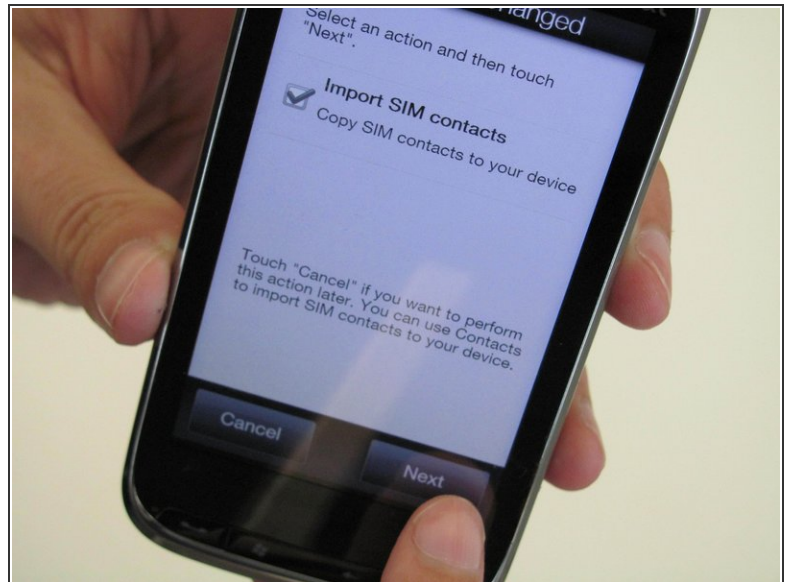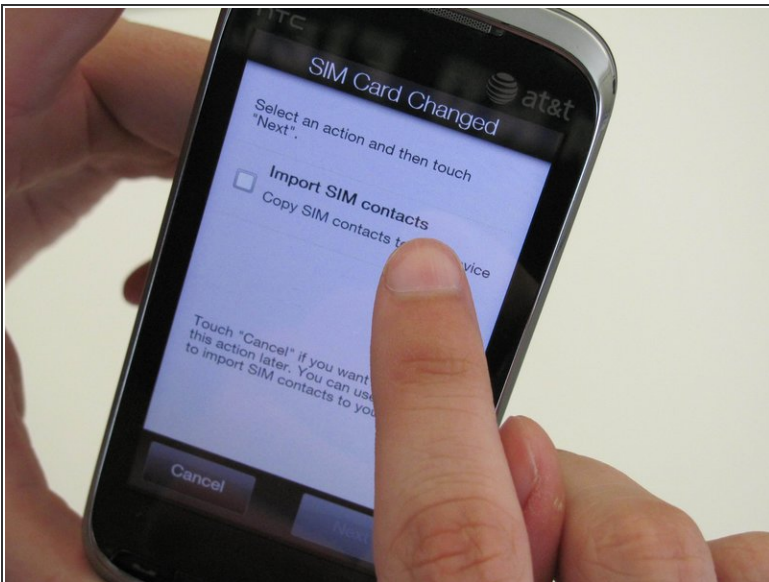
- Press the volume up button to perform the hard reset.

- ⚠ The hard reset will erase all personal data on your device. If you would like to cancel the hard reset, press any other button.

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Step 3

- Your device will display this screen after a few seconds. Press the Volume Up button to boot your phone.

Step 4

- Your phone will display this screen. If you would like to import your SIM contacts now, tap "Import SIM contacts" and tap "Next". Otherwise, tap "Cancel".

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You have just performed a hard reset on your HTC Fortress. All personal data on your phone has been deleted, and your phone is now back to its default settings.