Case Opening Procedure

Prerequisite-only.

Written By: Sam Omiotek

INTRODUCTION

This is a prerequisite-only guide! This guide is part of another procedure and is not meant to be used alone.

🔧 TOOLS:

- Tweezers (1)
- TR8 Torx Security Screwdriver (1)

Step 1 — Flip over the PS4

- Flip the PS4 upside-down with the back side facing towards you.

Step 2 — Remove the warranty stickers

- Use tweezers to remove the two stickers in the center of the back of the PS4 exposing two case screws.

This document was generated on 2022-06-23 12:36:54 PM (MST).

Step 3 — Remove the plastic screw covers

- Use tweezers to carefully remove the plastic screw covers in each corner, exposing two more case screws.

Step 4 — Remove the rear case screws

- Remove the four 7.2 mm Torx security screws on the back of the PS4.

Step 5 — Remove the lower case

- Use your thumbs to lift the lower case up and off the PS4.

- (i) The lower case is held into place by plastic clips. You may need to use significant force to release the lower case.

Step 6

- Use a pair of tweezers to pull the power supply cable straight out and disconnect the power supply unit from the motherboard.
  - (i) If your connector feels stuck, use a spudger to gently pry the connector out.

To reassemble your device, follow the above steps in reverse order.

Take your e-waste to an R2 or e-Stewards certified recycler.

Repair didn't go as planned? Check out our Answers community for troubleshooting help.

Compare your new replacement part to the original part—you may need to transfer remaining components or remove adhesive backings from the new part before installing.

This document was generated on 2022-06-23 12:36:54 PM (MST).