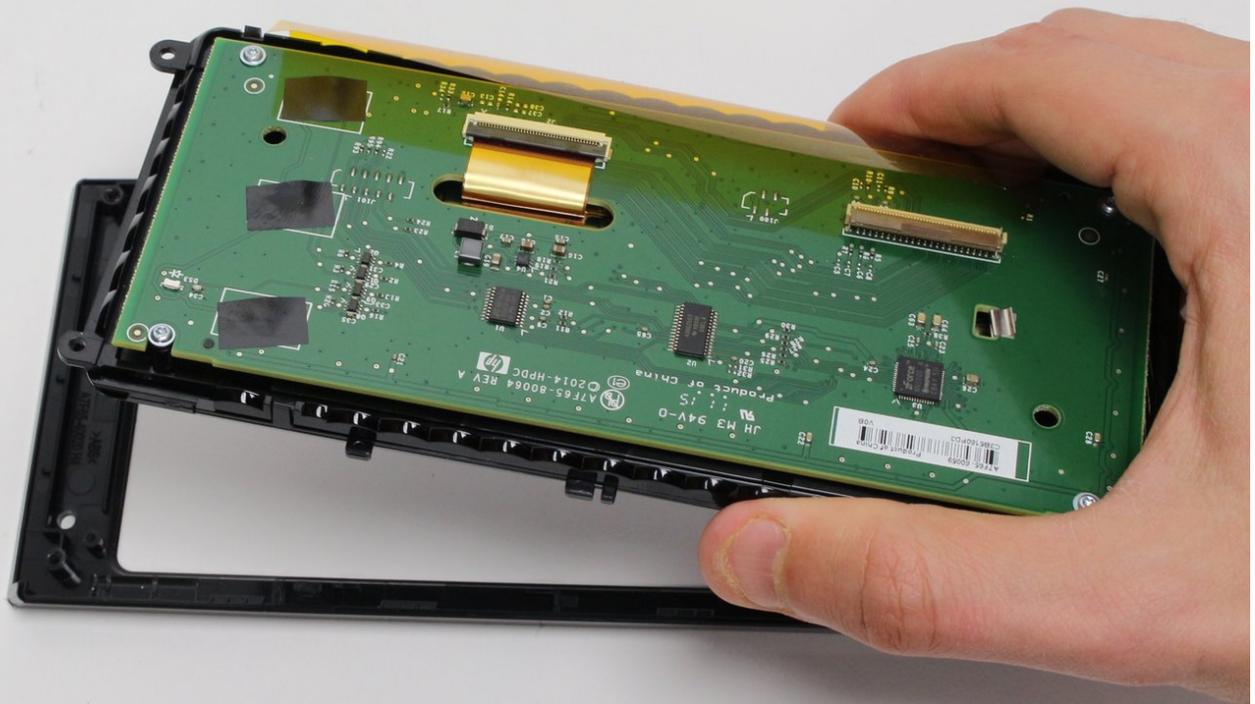




# HP Officejet Pro 8620 Display Replacement

How to replace the front touch-screen LCD display on the HP Officejet Pro 8620.

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## INTRODUCTION

Follow this guide to remove a faulty display in your HP Officejet Pro 8620. If the touch-screen display is unresponsive, has image burn in, or stuck pixels you will need to replace the display.

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### TOOLS:

- [T9 Torx Screwdriver](#) (1)
  - [T6 Torx Screwdriver](#) (1)
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## Step 1 — Display



- Place the printer on its back and rotate the display clockwise to gain access to the underside of the display.

## Step 2



- Locate the control arm on the underside of the display. You will need to detach this to access the screws.
- Place a finger behind the control arm.
- Separate the display unit from the control arm by pulling down with your finger and using your other hand to push the display unit up.

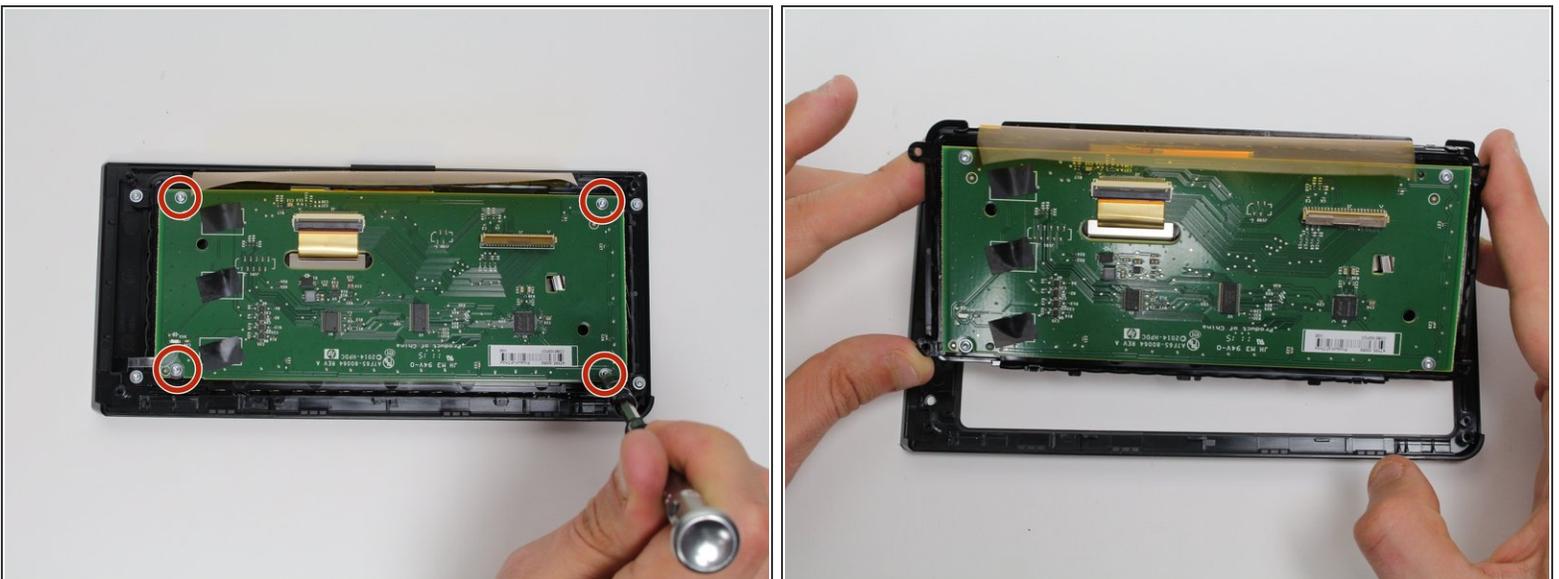
**i** Removing the control arm takes a moderate amount of force.

### Step 3



- Remove the four 11mm T9-Torx screws on the underside of the display unit by rotating the screwdriver counter clockwise.
- Open the display unit to expose the circuit board by separating the back and front panels.
- Remove the ribbon cable by gently releasing the plastic locking mechanism and pulling the cable away from the circuit board.

### Step 4



- Remove the four 7mm T9-Torx screws from the circuit board that are holding the screen in place using a T9-Torx screwdriver and turning counter clockwise.
- Lift the circuit board/screen panel from the black frame.

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To reassemble your device, follow these instructions in reverse order.